



McLeod Aggregates Ltd aim to deliver quality products and service through an understanding of our customer needs and the operation of best practice in quality management systems.

To achieve these aims we will:

- Work to understand and satisfy the needs and expectations of each of our customers.
- Deliver quality and excellence expertly and responsibly, in an economical, safe and environmentally aware manner through the operation of formal ISO 9001 compliant quality management systems or equivalent.
- Deliver the very best in everything we do by setting and monitoring progress against performance targets relevant to the individual business operations and continually improving our performance.
- Provide the training and support necessary to enable each employee to fulfil their role in the delivery of expectation and of this policy.
- Ensure that the principles and objectives of this policy are communicated through the workforce through tool box talks and safety meetings.
- Deliver continual improvement through internal and external audits and use these to increase knowledge and to share best practice.
- Monitor, measure and review compliance at local and corporate leadership levels.

Neil McLeod

Director

McLeod Aggregates Ltd.

12th September 2019

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